



Get protected and stay connected
For Only \$7/mo.

Protect your phone with Boost Shield

Your phone is your lifeline. Protect what you can't live without in the case of:

- **Loss**
- **Accidental damage**
- **Theft**
- **Out-of-Warranty Mechanical or Electrical Breakdown**

Enroll Now

You can enroll within 30 days of purchasing your new phone and activating your plan. Your device must be fully operational and have no physical damage at the time of enrollment to be eligible for coverage.



Add McAfee® Mobile Security for More Protection

The McAfee® Mobile Security app includes powerful features that protect your smartphone* and data while you're using it or if it's lost or stolen:

- **Antivirus**
- **Performance**
- **Anti-theft**
- **Privacy**

While using your phone, McAfee® Mobile Security guards against viruses and spyware while keeping you safe from unsecured WiFi, malicious websites, and sketchy social media links. If your phone becomes lost or stolen, you can issue commands to locate, lock, wipe, or even sound an alarm.

The data backup and restore features help you remotely preserve and restore data before you wipe it. Plus, with memory and battery booster features, you can free up memory, increase device speed, and extend your battery life.

To get the app, simply visit protect.likewise.com/boostinfinite, log in to My Plan and follow the instructions to download, register, and set up.

* McAfee® Mobile Security availability and features may vary by device.

With Boost Shield, you are eligible for a maximum of two approved claims within a 12-month period beginning with the date of the first replacement.

Boost Shield Cost Breakdown

Tier	1	2	3	4	5
Retail Value	\$0 - \$149.99	\$150.00 - \$249.99	\$250.00 - \$399.99	\$400.00 - \$699.99	\$700.00 - \$2,100.00
Monthly Premium	\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
Replacement Deductible	\$20.00	\$50.00	\$100.00	\$175.00	\$300.00

Taxes not included. You may be charged a non-return fee if you don't return your damaged/malfunctioning phone. For all additional fees, please see the FAQ section at protect.likewise.com/boostinfinite.

Protect What You Can't Live Without



Charges for Boost Shield are separate from your wireless service, but will be conveniently added to your monthly payment charge. **Boost Shield is not required for wireless service.**

Deductibles

Stuff happens. If your phone is lost, stolen, accidentally damaged, or has an out-of-warranty mechanical or electrical breakdown, you'll need to file a claim. Once approved, you'll pay a non-refundable deductible by credit card, prepaid credit card, or debit card.

Your phone will be replaced with a reconditioned phone of similar kind and quality. In the event a reconditioned phone is not available, the replacement will be a new phone of similar kind and quality.

Filing a Claim Is Quick & Easy

If you need to file a claim, simply visit protect.likewise.com/boostinfinite. It's available 24-hours a day, 7 days a week. If you prefer to speak to a real person to process your claim, please call **1-844-834-5583**. **Proof of loss may be required.**

If the approved claim involves a damaged or malfunctioning phone, you'll be provided with detailed information on how to return the device. The good news: you may receive your replacement phone as early as the next business day!

If your phone is lost or stolen, call Boost Infinite at **1-855-438-2007**. We'll secure your account balance/information and help keep your phone number.

Have Your Information Ready

The claim must be filed within 60 days of the incident. Please be sure to have the following information handy:

- + Your wireless phone number and account PIN
- + Phone manufacturer, make, and model
- + Deductible payment method
- + Additional information, as requested, may be necessary

Boost Shield Coverage Summary

This is a description of the coverage and exclusions that apply to Boost Shield. Please visit protect.likewise.com/boostinfinite to view the complete insurance policy carefully. There, you'll find your rights, duties, and what is or isn't covered.

- This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renter's and homeowner's policy may provide the insurance you need. As about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs. DISH Wireless and its employees are not qualified or authorized to evaluate the adequacy of your existing insurance coverages.
- Boost Infinite receives compensation for the amount you pay each month for this plan.
- You are eligible for a maximum of two (2) approved claims within a twelve (12) month period. There is a per-claim limit of up to \$2,100 for each replacement device and accessories.
- Boost Shield covers the battery and wall charger accessories included with the original purchase.
- Please remember, damaged or malfunctioning phones must be returned within thirty (30) days of receiving your replacement. If the phone is not returned, you will be charged an unrecovered equipment fee up to \$400.
- **Causes of Loss Not Covered:** Losses caused or resulting from the following are not covered: cosmetic damage; corrosion or rust; pre-existing conditions; failure to follow manufacturer's guidelines; devices not associated with the subscriber records; devices used for rental purposes; devices with altered serial numbers; no coverage for lost or corrupted data, software, viruses or service interruption; devices not purchased from Boost Infinite or losses outside the coverage period; losses due to terrorism; intentional acts; unauthorized repairs or replacements; costs recoverable under any product warranty or recall. Refer to coverage documents for a complete list of exclusions.
- **Term:** Coverage starts at 12:01 am on the date of your enrollment. To be eligible for Boost Shield, you must enroll in the plan within thirty (30) days of purchasing your new Boost Infinite phone. For customers who bring their own device or enroll during an open enrollment period, there is a 30-day waiting period for filing an insurance claim.

- **Cancellation:** Boost Shield is optional and you can cancel your coverage at any time by calling 1-855-438-2007. If you cancel between monthly billing cycles, you will receive a prorated refund or credit for any unearned premium. This is a monthly renewable plan and must be paid on a monthly basis. If you don't pay the monthly charge, the plan will terminate. Your coverage may be cancelled, modified, or otherwise changed in accordance with the terms of the insurance policy. Please review the insurance policy for complete terms.

- **For Smartphones Only:** McAfee® Mobile Security app must be downloaded and its availability may vary by device. McAfee® Mobile Security is provided by a third party. Once installed, an End User Licensing Agreement, including product rights and terms of use from that third party, will be provided. We do not warrant mobile phone compatibility. McAfee® Mobile Security is part of the Boost Shield program, but it's not an insurance product or a service contract. Other exclusions and conditions may apply. We do not warrant or insure McAfee® functionality.

- **Provider Information:** Boost Shield is a replacement program for customers of Boost Infinite provided by Likewize Device Protection, LLC. The coverage is placed by Likewize Agency, LLC, 1900 W Kirkwood Blvd, Suite 1600C, Southlake, TX 76092 and administered by Likewize Device Protection, LLC (same address as above). The coverage is underwritten by Zurich American Insurance Company under Master Policy Number IM 5471006-00 issued to Dish Wireless, LLC. For Puerto Rico residents, the Master Policy Number is IM 5471007-00.

The CA license number for Likewize Device Protection, LLC DBA Likewize Insurance Agency is 0H08204. For CA consumers, the California Department of Insurance consumer hotline is 1-800-927-HELP (4357). In Iowa, the license number for Likewize Agency, LLC is 1002035391. For MD customers, the Maryland Department of Insurance consumer hotline is 1-800-492-6116.

Please go to protect.likewise.com/boostinfinite to view all program terms and conditions, including a complete copy of the Master Policy. This document is a summary only. For any conflict with the documents at protect.likewise.com/boostinfinite, the documents at protect.likewise.com/boostinfinite control.

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likewize.

To see the most current terms and conditions of the Boost Shield protection plan and policy documents, please visit protect.likewise.com/boostinfinite. For further information on Boost Infinite plans, products and services go to boostinfinite.com. If you can't find what you are looking for on our website please call Boost® Customer Care at 1-855-438-2007 for general support from 4am PST to 11pm PST.