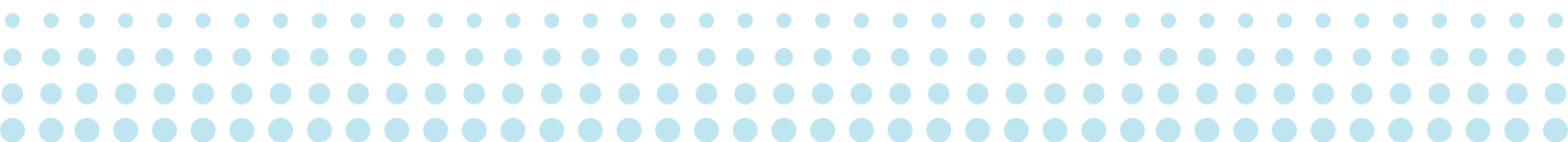


likewise.



CREDO[®]
mobile

protect.likewise.com/credomobile (855) 687-5850



Why sign up?

The Device Protection Plan featuring AppleCare Services is your total protection option for iPhone and iPad devices, designed to give you peace of mind. So, whether you accidentally leave your iPhone on the roof of your car or your dog turns your iPad into a chew toy, we've got you covered. Coverage includes lost, theft, accidental damage from handling, and electrical and mechanical malfunction. There's even iPhone screen repair with a low deductible.

The plan features service and support direct from Apple, including 24/7 priority access to Apple experts via chat or phone; Apple certified repair or replacement; service at Apple Stores and Apple Authorized Service Providers; and software support for iOS or iPadOS, iCloud and Apple-branded apps. You are eligible to receive unlimited claims for incidents of accidental damage from handling and electrical and mechanical malfunction. You are also eligible for 1 claim for loss or theft in a rolling 12-month period.

Sign up today to help avoid the price tag and headache that comes with a lost, stolen, accidentally damaged or malfunctioning device. The chart below shows you just how much you could save!

Note: The Device Protection Plan featuring AppleCare Services is a combination of our insurance and service warranty offerings. To purchase either offering separately, please call CREDO Mobile Customer Care at 800-411-0848.

How do I get help?

Filing a claim with Likewize Device Protection or AppleCare Services is easy. Just follow the steps below.

Remember, if you are not sure where to start, you can always contact Likewize. We'll process your claim or transfer you to Apple for assistance.

For Accidental Damage from Handling and Electrical/Mechanical Malfunction Claims



1

The best place to start is getsupport.apple.com. Just answer a few questions and you'll be presented with options to help resolve your issue.



2

Go to locate.apple.com to find an Apple Store or Apple Authorized Service Provider near you.



3

Call 1-800-APL-CARE to speak directly to an AppleCare Advisor.



4

Pay any applicable deductible



5

Follow the directions provided to get your device repaired or replaced.

For Loss or Theft Claims



1

Visit protect.likewize.com/credomobile or call 1-855-687-5850



2

Provide information about your protected device and details about what happened.



3

Pay the applicable deductible.



4

Follow the directions provided to get your device replaced.

Incidents of accidental damage and electrical and mechanical warranty claims can be filed with Apple at any time while customers are enrolled in the program. Loss or Theft claims must be filed with Likewize within 60 days of the incident date.

For a full list of details and claim qualifications, visit protect.likewize.com/credomobile

How much can I save?

Device retail price	Savings range <small>Retail Price - (1 yr. monthly fee + Repair or Replace Deductible)</small>
\$449.00	\$144.60 - \$194.60
\$699.00	\$320.60 - \$420.60
\$999.00	\$620.60 - \$720.60

SAVE*
46%

*Savings may vary depending on your program or device. This savings percentage is based on a device with a retail price of \$699 and paying the all other damage repair deductible. Savings based on placing 1 approved claim (allotted 3) in a 12-month period.



Device Protection Plan featuring AppleCare Services

Retail Value of Device	\$299.00 - \$598.99	\$599.00 - \$1,000.00	\$1,000.01 - \$1500.00
Monthly Fee <small>(Loss, Theft, Damage & Malfunction)</small>	\$12.95	\$14.95	\$14.95
Monthly Fee <small>(Loss/Theft Only)</small>	\$6.78	\$8.82	\$5.51
Monthly Fee <small>(Damage & Malfunction Only)</small>	\$6.17	\$6.13	\$9.44
iPhone Repair Deductible <small>iPhone screen only*</small>	\$29.00	\$29.00	\$29.00
iPhone Repair Deductible <small>All other damage</small>	\$99.00	\$99.00	\$99.00
iPad Repair Deductible	\$49.00	\$49.00	\$49.00
Electrical/Mechanical Malfunction Repair Deductible	\$0.00	\$0.00	\$0.00
Replacement Deductible <small>iPhone and iPad</small>	\$149.00	\$199.00	\$249.00

Taxes not included.

Your monthly fee and deductible are based on the non-contract, non-subsidized new retail price of the model of your mobile device on the purchase date.

The deductible must be paid before you repair your device or receive your replacement equipment and is non-refundable.

If you receive a replacement device, your program pricing and deductible may change. Your pricing and deductible are based on the retail price of your replacement device.

*Screen repair for iPhone models 12 and newer (excluding iPhone SE) refers to the front or back glass. If the claim is for both front and back glass breakage repair, the deductible is \$58 (\$29 per repair). If these are separate claims, each repair has a \$29 deductible.

What's Covered?	Our program covers a comprehensive range of incidents including: loss theft, accidental damage from handling and electrical and mechanical malfunction.
What's not Covered?	While our program offers extensive coverage, there are a few exceptions. Any normal wear and tear, pre-existing flaws, or cosmetic damage is not covered. Have questions or need more details? Your policy and service warranty terms & conditions have the full details on what is and isn't covered.
When does coverage start?	Coverage starts immediately upon enrollment. Enrollment is available when you purchase your device as well as up to 60 days after purchase. Theft and loss coverage requires you to have Find My enabled on your device at the time it is lost or stolen and throughout the claims process.
How will I be Billed?	Our monthly fees are designed to provide coverage for anyone on a budget. This charge will appear on your monthly CREDO Mobile statement.
What are the Claim Limits?	The service contract allows for unlimited claims for incidents of accidental damage from handling and electrical and mechanical malfunction. You are also eligible for 1 claim for loss or theft in a rolling 12-month period.
What Type of Replacement Equipment will I Receive?	Replacements may be new Apple-devices or Apple-certified reconditioned devices comprised of new and/or previously used Apple genuine parts that have been tested and pass Apple functional requirements, and which may have minor cosmetic flaws. All replacements will at a minimum have the same or substantially similar features (e.g., a different model with the same features, or the same model in a different color) as the original product.
What Happens if my Device Can't be Repaired?	If your device can't be repaired, it will be replaced.
Are There Other Fees I Should Know About?	Other fees you may be subject to include a Non-Return Equipment Fee if you fail to return your damaged or malfunctioning device to Likewize or Apple, or a Locked Device Fee if you return your device to Likewize with Find My enabled, up to the amount of the unsubsidized, new retail price of the enrolled device at the time of enrollment. A No Trouble Found Fee of \$100 may be charged if you are approved for a Claim and no trouble is found with the device that is returned or brought in for repair, or an Invalid Claim Fee up to the current MSRP of the replacement device, less any deductible you paid, may apply if you receive a replacement and we determine that your claimed device did not suffer a covered cause of loss. A Claim Conversion Fee may be charged if you pay the screen only Repair Deductible and other damage is found.
How do I Cancel?	You are free to cancel at any time. Call CREDO Mobile Customer Care at 800-411-0848 for assistance from a representative. You may receive a refund in accordance with applicable law.

The Device Protection Plan featuring AppleCare Services combines our insurance and service warranty offerings.

Visit protect.likewize.com/credomobile for our Privacy Statement and your complete Insurance Policy and Service Warranty Agreement to determine your rights, duties, and exclusions.

New Hampshire Insurance Company
1271 Ave of the Americas FL37, New York, NY 10020-1304
(212) 770-7000

Certificate Declarations

This Certificate is attached to and made a part of Master Policy #011793985. The Named Insured shown below has coverage under this Master Policy.

If you purchase the service contract, coverage for the accidental damage from handling begins on the day you purchase the plan.

Limits of Insurance or Service Contract Occurrence Limit of Insurance: Up to \$1,500.00 monetary limit per claim depending on device tier.monthly fee.

Aggregate Limit of Insurance: Up to \$1,500.00 monetary limit per claim depending on device tier or one (1) occurrence total within a twelve (12) month period, whichever comes first. This limit applies whether the claims are insurance or service requests under the service contract.

Accessories

A. Accessories Included

1. Standard Wall Charger

B. Maximum retail value of Accessories: \$500.00

This Certificate consists of the following forms:

1. Wireless Communications Equipment Coverage Certificate Form 115659 (1/17)
2. Wireless Communications Equipment Insurance Policy Coverage Form 115658 (12/16)
3. Wireless Communications Equipment Insurance Policy Declarations 116657 (12/16)
4. Amendatory Endorsements

Specimen copies of the Forms referenced above are attached to this Certificate, or if not attached, are available at the following website, protect.likewise.com/credomobile or may be obtained by calling this toll free number, (855) 687-5850. This coverage is being provided by New Hampshire Insurance Company.

Other Material Disclosures

This brochure contains a summary of information regarding Device Protection. In addition, this program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Insurance Policy. A non-refundable deductible is applicable to each claim. PLEASE READ THE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy, visit protect.likewise.com/credomobile or call (855) 687-5850.

You are not required to purchase insurance to activate wireless service. The employees of CREDO are NOT QUALIFIED or AUTHORIZED to discuss or evaluate insurance coverage. Any questions regarding the Device Protection Plan featuring AppleCare Services should be directed to Likewise at (855) 687-5850.

You are not required to purchase the service contract coverage under the Device Protection Plan featuring AppleCare Services. Contact CREDO Mobile at (800) 411-0848 to purchase the insurance separately.

This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renters or homeowner's policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.

A claim must be reported within 60 days from the date of the incident. Theft and loss coverage requires you to have Find My enabled on your device at the time it is lost or stolen and throughout the claims process. You will have 60 days to provide all information requested for claim adjudication. If you do not take delivery of the replacement device within 60 days of claim approval, your claim will be forfeited. If your monthly fee payment isn't received within 10 days of the due date, your coverage may be canceled. The occurrence and aggregate limits of insurance are inclusive of the maximum retail value of accessories. You may cancel at any time by calling CREDO Mobile Customer Care at (800) 411-0848. Any unearned monthly fee will be refunded in accordance with applicable law.

The CA license number for Likewise Agency, LLC DBA Likewise Insurance Agency, LLC is OH08204. For CA consumers, the California Department of Insurance consumer hotline is 1-800-927-HELP (4357). For MD consumers, the Maryland Insurance Administration (200 St. Paul Place, Suite 2700) toll-free consumer hotline number is 1-800-492-6116.

This coverage is being provided by the New Hampshire Insurance Company, through Likewise Agency, LLC.

Service Contract

Service Contract ("Agreement")

If you purchased your Wireless Device, as stated on the receipt, in CT, DC, FL, IN, LA, ME, MA, MI, NJ, NC, PA, RI, or SD, this Agreement is an extended limited warranty. Otherwise, it is a service contract. THIS SERVICE WARRANTY AGREEMENT IS NOT A CONTRACT OF INSURANCE.

The coverage limitations of this agreement are inclusive of the maximum retail value of accessories. You are not required to purchase this Agreement to purchase products or services from CREDO Mobile. You may cancel this Agreement at any time by calling CREDO Mobile at (800) 411-0848. Any unearned Service Fees will be refunded in accordance with applicable law.