

Item 1. Named Insured

The Named Insured is C Spire. The purchasers of the insurance policy are the "enrolled customer(s)."

Item 2. When Coverage under Insurance Policy is Effective

Coverage is effective immediately for new devices enrolled at the time of Purchase. For devices enrolled any time after purchase, coverage is effective sixty (60) days from the enrollment date.

Item 3. Coverage Period

Subject to Item 2 above, coverage is provided on a one (1) month prepaid basis.

Item 4. Premium

Premium for Coverage Provided under the Insurance Policy:

Non-Discounted, Non-Subsidized Retail Price	Monthly Premium
\$0.00 - \$149.99	\$6.00
\$150.00 - \$249.99	\$6.00
\$250.00 - \$349.99	\$6.00
\$350.00 - \$599.99	\$6.00
\$600.00 - \$1,000.00	\$7.00
\$1,000.01 - \$1,500.00	\$8.00

Item 5. Wireless Service Provider

Name: C Spire
Address: 1018 Highway Colony Pkwy
Ridgeland, MS 39157

Item 6. Authorized Representative

Name: Likewize Agency, LLC
Address: 1900 W Kirkwood Blvd, Suite 1600C,
Southlake, TX 76092
Phone: (682) 348-0354

Item 7. Limits of Insurance

A maximum of two (2) replacements during twelve (12) months of protection, with a limit of \$1,500.00 per replacement.

Item 8. Deductible

The deductible will be the amount corresponding to the retail price of the Insured Customer's wireless device when initially purchased.

Non-Discounted, Non-Subsidized Retail Price	Replacement Deductible
\$0.00 - \$149.99	\$20.00
\$150.00 - \$249.99	\$75.00
\$250.00 - \$349.99	\$115.00
\$350.00 - \$599.99	\$200.00
\$600.00 - \$1,000.00	\$220.00
\$1,000.01 - \$1,500.00	\$249.00

Item 9. Replacement Device

Maximum value of a replacement is \$1,500.00 depending on the retail value of the device.

OTHER MATERIAL DISCLOSURES

This brochure contains a summary of information regarding the Program. The policy will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Insurance Policy. A non-refundable deductible is applicable to each claim. PLEASE READ THE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy, visit protect.likewize.com/cspire or call (888) 318-7688.

You are not required to purchase insurance to activate wireless service. C Spire receives compensation for the amount you pay each month for this program. Any questions regarding the Prepaid Wireless Protection Program should be directed to Likewize at (888) 318-7688.

This coverage may provide a duplicate of other sources of coverage. The employees of C Spire are NOT QUALIFIED or AUTHORIZED to evaluate other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renter's or homeowner's policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.

A claim must be reported within 60 days from the date of the incident. You will have 60 days to provide all information requested for claim adjudication. If you do not take delivery of the replacement device within 60 days of claim approval, your claim will be forfeited. If your premium payment isn't received within 7 days of the due date, your coverage may be canceled. You may cancel at any time by calling C Spire Customer Care at (855) 277-4735. Any unearned premium will be refunded in accordance with applicable law.

The Program is a replacement service provided to enrolled customers of C Spire. This coverage is being provided by Zurich American Insurance Company, through Likewize Agency, LLC and is administered by Likewize Device Protection, LLC.

For any discrepancy between this Program Summary and the Policy, the Policy shall control. Claims are administered subject to the Terms and Conditions located at: protect.likewize.com/cspire.

FREQUENTLY ASKED QUESTIONS**What's Covered?**

The Prepaid Wireless Protection Program covers incidents including loss, theft, accidental damage, and electrical or mechanical malfunction after the manufacturer's warranty expires.

What's Not Covered?

Any normal wear and tear, pre-existing flaws, or cosmetic damage is not covered. Your policy has the full details on what can and can't be covered.

When am I Covered?

Coverage starts as soon as you enroll at the store or activate a new phone. Or, if you need a little time to think it over, enroll any time after your purchase and coverage will start in 60 days. Please note that your device must be fully operational and have no damage in order to still be eligible for coverage.

How will I be Billed?

Your monthly premium will be charged with your monthly C Spire Prepaid service.

Will I be Charged Taxes on this Program?

All program costs, fees, and charges are subject to applicable taxes.

What are the Claim Limits?

The program allows 2 replacements during 12 months of protection, with a limit of \$1,500.00 per replacement.

What Type of Replacement will I Receive?

Replacements may be new or reconditioned. Reconditioned equipment functions like new. It may have minor cosmetic flaws and contain non-original manufacturer parts and accessories. If the exact make and model of your device is not available, your replacement equipment will be of like kind and quality.

How do I cancel?

Call C Spire Customer Care at 855-277-4735 for assistance from a representative. You may receive a refund according to applicable law.

Visit protect.likewize.com/cspire or call Customer Care at 888-318-7688 to view your complete Insurance Policy to determine your rights, duties, and exclusions.

SUMMARY TERMS AND CONDITIONS

This is a summary of the information regarding the Program. For the complete terms and conditions, visit protect.likewize.com/cspire.

**WHY SIGN UP?**

The Prepaid Wireless Protection Program is your total protection option, designed to give you peace of mind. Sign up today to help avoid the cost and headache that come with a lost, stolen, damaged or malfunctioning phone.

HOW MUCH DOES IT COST?

Prepaid Wireless Protection Program Pricing		
Retail Price of Device	Monthly Premium	Replacement Deductible
\$0.00 - \$149.99	\$6.00	\$20.00
\$150.00 - \$249.99	\$6.00	\$75.00
\$250.00 - \$349.99	\$6.00	\$115.00
\$350.00 - \$599.99	\$6.00	\$200.00
\$600.00 - \$1,000.00	\$7.00	\$220.00
\$1,000.01 - \$1,500.00	\$8.00	\$249.00

Your monthly program premium and deductible are based on the non-contract, non-subsidized new retail price of the model of your mobile phone on the purchase date. The deductible must be paid before you receive your replacement and is non-refundable. All costs, charges, and fees are subject to applicable taxes.

FILING A CLAIM IS EASY.

1 Visit protect.likewize.com/cspire
You may also call Customer Care at 888-318-7688



2 Explain what happened and pay a deductible



3 Once approved, get your replacement phone!

For a full list of details and claim qualifications, visit protect.likewize.com/cspire

For any questions about your replacement device, contact C Spire Customer Care at 855-277-4735.

NEED TO MAKE A CLAIM OR WANT MORE INFORMATION?

Simply visit the website for 24/7 solutions



protect.likewize.com/cspire



likewize.