

Activate Your Device Today

Contact Wing



By Phone:

Using another phone, dial
(818) 722-1441.



By Chat:

By Online Chat: For 24 hour activation support please visit www.wingalpha.com/ts and start a conversation by using the chat option

likewize.

Ready, Set, Go!

To Return a Device

- Please place the damaged device in the provided return envelope, attach the included USPS label, and drop the sealed envelope in any US Postal Service mailbox.
- iPhone users: Please disable the 'Find my iPhone' app on your non-functioning device or remove it from your iCloud account before returning it to avoid a locked device fee.
- Make sure you return your defective unit with all the required components to Likewize Device Protection to avoid incurring additional fees.
- If the damaged device is not returned within 10 days, you may be subject to equipment and processing fees up to the amount of the unsubsidized, new retail price of the enrolled device at the time of enrollment.

About Your Replacement

- Your Likewize Device Protection replacement device comes with a 90 day warranty. If your replacement malfunctions during this time period, please call 855-953-4223 to report the defective unit. Upon approval, you will be shipped a replacement via overnight delivery.
- Please keep the receipt, original box, manual, and all packaging materials in a safe place. In the event that you experience problems with your replacement device, you must have these items for future exchanges with Likewize Device Protection.

Important Note: Device Protection will appear as the payee on your banking statement or credit card statement by which you paid your processing fee. This will appear on your next statement.

Questions About Your Service Request?

Visit protect.likewize.com/ithappens

wing