



Protect Your Phone from the Unexpected

With the Red Pocket
Phone Protection Plus Plan
we've got you covered



likewize.

Formerly
known as



Brightstar



Why Sign up?

The Red Pocket Phone Protection Plus Plan is your total protection option, designed to give you peace of mind. So when you accidentally leave your phone on the roof of your car or your dog turns your smartphone into a chew toy, we've got you covered.

Comprehensive Protection

The Phone Protection Plus Plan covers loss, theft, accidental damage and malfunction after the manufacturer's warranty expires.

You're covered for up to 2 approved claims in any rolling 12-month period, beginning with your first fulfilled claim. The plan also allows up to \$1,600 per claim.

Easy Claims Process

Our claims process is quick and easy and available online 24/7. Just gather your device information and follow our 5 step process. We'll get you reconnected in no time.

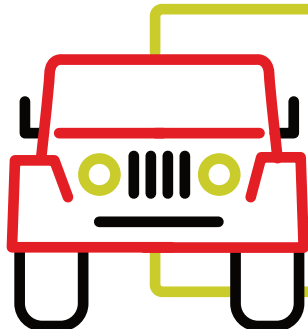
Convenient Repairs and Replacements

In most cases, you'll have the ability to choose to repair your device or have it replaced. Repair options will be provided to you when you file a claim and are based on the device, your location, and damage type. All repairs and replacements come with a 90-day warranty.

Phone Protection Plus Plan Pricing

| Tier | 1 | 2 | 3 | 4 |
|---|-------------------|---------------------|-----------------------|-------------------------|
| Retail Price of Device at Time of Enrollment | \$0.00 – \$298.99 | \$299.00 – \$598.99 | \$599.00 – \$1,000.00 | \$1,000.01 – \$1,600.00 |
| Monthly Premium | \$8.99 | \$10.99 | \$12.99 | \$12.99 |
| Repair Deductible | \$24.00 | \$74.00 | \$99.00 | \$99.00 |
| Replacement Deductible | \$49.00 | \$149.00 | \$199.00 | \$249.00 |
| Claim Conversion Fees (Repair to Replacement) | \$25.00 | \$75.00 | \$100.00 | \$150.00 |

Your premium and deductible are based on the non-subsidized, non-discounted retail price of the model of your mobile device on the enrollment date. The deductible must be paid before you receive your repair or replacement equipment and is non-refundable. All costs, charges, and fees are subject to applicable taxes.



25%

OF OWNERS HAVE
DAMAGED THEIR SMARTPHONE
WITH A CAR

likewise.

Formerly
known as





Sign up today to avoid the price tag and headache that comes with a lost, stolen, damaged or malfunctioning device. The chart below shows you just how much you could save!

How much can I save?

| | |
|-------------------|--|
| \$899.00 | Retail Price at Enrollment |
| - \$155.88 | 1 Year Monthly Premium |
| - \$99.00 | Repair Deductible |
| <hr/> | |
| \$644.12 | Total Savings (compared to \$899.00 original retail price) |

SAVE*
72%

*Savings may vary depending on your program or device. This savings is based on a device with a retail price of \$899, paying 12 months of premiums and placing one approved damage claim in a 12 month period.

How do I get help ?

Filing a claim with Likewize Device Protection is easy. Just follow the steps below.

1. Visit protect.likewize.com/redpocket or call 1-855-975-9533 (Make sure to file within 60 days of the failure or loss).
2. Provide information about your enrolled device and details about what happened.
3. Pay the applicable deductible.
4. Provide any additional information or documentation requested.
5. Follow the directions provided to get your device repaired or replaced.

Visit protect.likewize.com/redpocket for our Privacy Statement and your complete Insurance Policy to determine your rights, duties, and exclusions.

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What's covered?

Our comprehensive program covers an impressive range of incidents: loss, theft, accidental damage, and electrical and mechanical malfunction after the expiration of the manufacturer's warranty.

What's not covered?

While our program covers more than you can imagine, there are a few exceptions. Any normal wear and tear, pre-existing flaws, or cosmetic damage is not covered. Have questions or need more details? Your policy and service warranty terms & conditions have the full details on what we will and won't cover.

When am I covered?

For new and eligible refurbished devices, coverage starts immediately upon enrollment. For non-new devices, coverage starts 30 days after enrollment. Your device must be fully operational at the time of program activation in order to enroll.

How will I be billed?

Our low premiums are designed to provide coverage for anyone on a budget. This charge will appear on your monthly Red Pocket Mobile statement.

What are the claim limits?

Our program allows for 2 approved claims in any rolling 12-month period, beginning on the date of your first fulfilled claim. The plan also allows up to \$1,600 per claim, inclusive of \$500 for accessories. Claims must be reported within 60 days of the failure or loss date and completed within 60 days of the file date.

What happens if my device can't be repaired?

If your phone can't be repaired, you may choose to have a replacement device shipped to you. Please note that in this instance you will be required to pay a Claim Conversion Fee, which is the difference between the Repair Deductible and the Replacement Deductible, prior to receiving your replacement device.

What type of replacement device will I receive?

Replacements may be new or reconditioned. Reconditioned equipment functions like new. It may have minor cosmetic flaws and contain non-original manufacturer parts and accessories. If the exact make and model of your device is not available, your replacement equipment will be of like kind and quality. All replacements come with a 90-day warranty.

Are there other fees I should know about?

Other fees you may be subject to include a Non-Return Equipment Fee if you fail to return your damaged or malfunctioning device to Likewize, or a Locked Device Fee if you return your device to Likewize locked, up to the amount of the non-subsidized, retail price of the enrolled device at the time of enrollment. A No Trouble Found Fee of \$50 may be charged if you are approved for a claim and no trouble is found with the device that is returned or brought in for repair. A Claim Conversion Fee may be charged if you pay the repair deductible and the device is replaced.

How do I cancel?

You can cancel at any time and for any reason by calling Red Pocket Mobile Customer Care at 1-712-775-8777. Any unearned monthly premium will be refunded in accordance with applicable state law.



This coverage is provided by the New Hampshire Insurance Company
1271 Ave of the Americas FL 37, New York, NY 10020-1304
(212) 770-7000 through Likewize Agency, LLC and administered by Likewize Agency, LLC.

Certificate Declarations

This Certificate is attached to and made a part of Master Policy #011793990. The Named Insured shown below has coverage under this Master Policy.

Item 1. Named Insured

Purchasers on file with the Communications Equipment Service Provider shown in Item 5.

Named Insured mailing address: On file with Communications Equipment Service Provider.

Item 2. When Coverage under Certificate is Effective

Coverage for New Eligible Devices or refurbished Eligible Devices purchased from Client and enrolled at the point of sale begins on the Enrollment Date. Coverage for BYOD Devices begins thirty (30) days after the Enrollment Date.

Item 3. Coverage Period

Subject to Item 2 above, coverage under this Certificate is provided on a one (1) month prepaid basis.

Item 4. Premium

Premium for Coverage Provided under this Certificate:

| Device Retail Price at Time of Enrollment | Monthly Premium |
|---|-----------------|
| \$0.00 – \$298.99 | \$8.99 |
| \$299.00 – \$598.99 | \$10.99 |
| \$599.00 – \$1,000.00 | \$12.99 |
| \$1,000.01 - \$1,600.00 | \$12.99 |

Item 5. Communications Equipment Service Provider

Name: Red Pocket, Inc.
Address: 2060D E Avenida De Los Arboles, Suite 288
Thousand Oaks, CA 91362
Phone: 712-775-8777

Item 6. Authorized Representative

Name: Likewize Agency, LLC
Address: PO Box 03 Alpharetta, Georgia 30009
Phone: 888-318-7688

Item 7. Limits of Insurance or Service Contract

Occurrence Limit of Insurance: \$1,600.00 per Occurrence for each Named Insured.
Aggregate Limit of Insurance: \$3,200.00 per Named Insured or two (2) occurrences total within a twelve (12) month period, whichever comes first.

Item 8. Deductible

The deductible will be the amount corresponding to the retail price* of the Named Insured's wireless device on the enrollment date (excluding any discounts, incentives or subsidies) for the Named Insured's device.

| Device Retail Price at Time of Enrollment | Repair Deductible | Replacement Deductible |
|---|-------------------|------------------------|
| \$0.00 – \$298.99 | \$24.00 | \$49.00 |
| \$299.00 – \$598.99 | \$74.00 | \$149.00 |
| \$599.00 – \$1,000.00 | \$99.00 | \$199.00 |
| \$1,000.01 - \$1,600.00 | \$99.00 | \$249.00 |

Item 9. Accessories

Maximum retail value of Accessories: \$500.00

Item 10. Replacement Device

Maximum full retail value of replacement to be charged: \$1,600.00

Item 11. This Certificate Consists of the Following Forms:

1. Wireless Communications Equipment Coverage Certificate Form 115659 (1/17)
2. Wireless Communications Equipment Insurance Policy Coverage Form 115658 (12/16)
3. Wireless Communications Equipment Insurance Policy Declarations 115657 (12/16)
4. Amendatory Endorsements

Specimen copies of the Forms referenced above are attached to this Certificate, or if not attached, are available at the following website, protect.likewize.com/redpocket or may be obtained by calling this toll free number (855) 975-9533. This coverage is being provided by New Hampshire Insurance Company.

Other Material Disclosures

This brochure contains a summary of information regarding the Program. In addition, this program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Insurance Policy. A non-refundable deductible is applicable to each claim. PLEASE READ THE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy visit protect.likewize.com/redpocket or call (855) 975-9533.

You are not required to purchase insurance to activate wireless service. The employees of Red Pocket Mobile are NOT QUALIFIED or AUTHORIZED to discuss or evaluate insurance coverage. Any questions regarding the Red Pocket Phone Protection Plus Plan should be directed to Likewize at (855) 975-9533.

This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may currently own. Your renters or homeowner's policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.

A claim must be reported within 60 days from the date of the incident. You must have the Find My feature enabled on your device to be eligible for loss and theft claims. You will have 60 days to provide all information requested for claim adjudication. If you do not take delivery of the replacement device or provide your device for repair within 60 days of claim approval, your claim will be forfeited. If your premium payment isn't received within 10 days of the due date, your coverage may be canceled. The occurrence and aggregate limits of insurance are inclusive of the maximum retail value of accessories. You may cancel at any time by calling Red Pocket Mobile Customer Care at (712) 775-8777. Any unearned premium will be refunded in accordance with applicable law.

The Program is a repair and replacement service provided to Named Insured Customers of Red Pocket Mobile. This coverage is being provided by the New Hampshire Insurance Company, through Likewize Agency, LLC and is administered by Likewize Device Protection, LLC.

For any discrepancy between this Program Summary and the Policy, the Policy shall control. Claims are administered subject to the Terms and Conditions located at: protect.likewize.com/redpocket

Electronic Communications

If you have or in the future provide your email or other electronic address to Likewize and its partners involved in administering this program, we may communicate program information and legal notices with you through electronic means to the last address we have on file.

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