

Accidents happen!  
First iPhone  
screen break repair  
at NO EXTRA COST

# Premium Device Protection for Apple featuring AppleCare Services

Accidents happen! That's why Rogers Premium Device Protection™ plans give you peace of mind for your device when your phone case doesn't.<sup>1</sup>

## iPhone and iPad

Enjoy a whole new level of protection with the plan that includes your first iPhone screen break repair at absolutely no extra cost. Plus get unlimited hardware warranty service requests with \$0 processing fees and service and support direct from Apple.

\$6.99 - \$18.99 per month depending on device tier.

SCREEN REPAIR	First broken iPhone screen repaired at absolutely no extra cost.
DEVICE REPLACEMENT	Loss or theft. <sup>2</sup>
DEVICE REPAIR	Accidental damage from handling, hardware warranty protection for malfunctions and defects.

## Apple Watch

Get protection for accidental damage from handling and hardware defects with convenient repair options. Plus get unlimited hardware warranty service requests with \$0 processing fees and service and support direct from Apple.

\$6.99 - \$15.99 per month depending on device tier.

DEVICE REPAIR	Accidental damage from handling, hardware warranty protection for malfunctions and defects.
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To get Premium Device Protection for Apple featuring AppleCare Services, simply call or visit a retail location near you within 60 days of your new device purchase or upgrade. Of course, you can cancel at any time.

## Free screen repair for your iPhone



### Cracked or damaged screen? No problem!

As long as there's no other damage to your iPhone, we'll repair your first cracked or broken screen for no processing fees.

- This \$0 repair processing fee is part of your maximum of three fulfilled service requests during any 12-month period - 2 for accidental damage from handling and 1 for loss or theft.
- If there is additional damage, the all-other-damage repair processing fee will apply.
- You can choose between In-store, Walk-in or Mail-in repair service.

## DEVICE REPAIR

Rest assured, we want to repair your device if it's damaged physically, or has any other hardware warranty problems.

If however, the device's problem is irreparable, we'll give you a replacement that is either new, or a refurbished version of the same model.<sup>2</sup>

Your protected device is eligible for a maximum of three fulfilled service requests every rolling 12 months - 2 for accidental damage from handling and 1 for loss or theft.<sup>3</sup>

Apple Watch is not eligible for loss or theft protection.

Service requests for Apple Watch are limited to two accidental damage from handling in every rolling 12 months.

Every repair will be subject to a repair processing fee of \$39 - \$129, depending on the device and the type of damage.<sup>4</sup>

Visit [rogers.com/servicerequest](https://rogers.com/servicerequest) to check out the list of processing fees by device and damage.

## DEVICE REPLACEMENT

If for any reason your device gets lost, stolen, suffers irreparable damage physically or by liquid, or has any other irreparable problems you'll get a replacement.

You can count on us that your replacement will either be new, or a refurbished version of the same model.

Your protected device is eligible for a maximum of three fulfilled service requests every rolling 12 months - 2 for accidental damage from handling and 1 for loss or theft.<sup>3</sup>

Apple Watch is not eligible for loss or theft protection.

Service requests for Apple Watch are limited to two accidental damage from handling in every rolling 12 months.

Each loss/theft replacement will be subject to a processing fee of \$150 - \$400, depending on the tier of the device being replaced.<sup>4</sup>

## ENJOY THE FOLLOWING BENEFITS

Service and support direct from Apple at Apple Stores and Apple Authorized Service Providers.

Apple certified repair or replacement.

Unlimited hardware warranty service requests for \$0 processing fee for as long as you're enrolled in the plan. These service requests do not count toward the 12-month limit.

### Available Repair Options

Mail In	Walk in to repair location	In-store
		

Options available dependent on device, location and damage type.

Available options provided at time of service request submission.<sup>1</sup>

## Accidents happen.

## Get Premium Device Protection for Apple featuring AppleCare Services today!

For full details visit [rogers.com/protection](https://rogers.com/protection)

To enroll visit a Rogers store or call 1-888-ROGERS1

 **ROGERS.**

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