



# Device Protection for Apple featuring AppleCare Services

Accidents happen! That's why Rogers Device Protection plans give you peace of mind for your device when your phone case doesn't.<sup>1</sup>



Unlimited iPhone screen break repairs with the first one at NO EXTRA COST

## iPhone and iPad

Enjoy a whole new level of protection with the plan that includes unlimited iPhone screen break repairs with the first one at absolutely no extra cost, as long as there's no other damage to your device.

Plus get unlimited hardware warranty claims with \$0 deductibles, unlimited accidental damage claims and service and support direct from Apple.

\$6.99 - \$18.99 per month depending on device tier. Deductibles apply.<sup>2</sup>

SCREEN REPAIR	Unlimited iPhone screen break repairs with the first one at <b>absolutely no extra cost</b> .
DEVICE REPLACEMENT	Loss or theft. <sup>3</sup>
DEVICE REPAIR	Accidental damage from handling, hardware warranty protection for malfunctions and defects.

To get Device Protection for Apple featuring AppleCare Services, simply call or visit a retail location near you within 60 days of your new device purchase or upgrade. Of course, you can cancel at any time.

## DEVICE REPAIR

Rest assured, we want to repair your device if it's damaged physically, or has any other hardware warranty problems.

Your protected device is eligible for unlimited accidental damage from handling and hardware malfunction device repair claims.<sup>4</sup>

Each accidental damage repair will be subject to a repair deductible of \$39 - \$129, depending on the device and the type of damage.<sup>2</sup>

## DEVICE REPLACEMENT

If for any reason your device gets lost, stolen, suffers irreparable damage physically or by liquid, or has any other irreparable problems you'll get a replacement.

You can count on us that your replacement will either be new, or a refurbished version of the same model.<sup>2</sup>

Your protected device is eligible for one claim for loss or theft device replacement every rolling 12 months.<sup>4</sup>

Each loss/theft replacement will be subject to a deductible of \$150 - \$400, depending on the tier of the device being replaced.<sup>2</sup>


## ENJOY THE FOLLOWING BENEFITS

Service and support direct from Apple at Apple Stores and Apple Authorized Service Providers.

Apple certified repair or replacement.

Unlimited hardware warranty claims with \$0 deductibles, and unlimited accidental damage claims.

### Available Repair Options

Mail In	Carry in to repair location	In-store
		

Options available dependent on device, location and damage type. Available options provided at time of claim submission.<sup>1</sup>

Visit [rogers.com/servicerequest](https://rogers.com/servicerequest) to check out the list of deductibles by device and damage.

## Accidents happen. Get Device Protection for Apple featuring AppleCare Services today!

For full details visit [rogers.com/protection](https://rogers.com/protection)  
To enroll visit a Rogers store or call 1-888-ROGERS1



Offer subject to change without notice. Taxes not included. Device Protection is an insurance offering. Policies are underwritten by Zurich Insurance Company Ltd (Canadian Branch), distributed by Rogers, and administered by Likewise Device Protection, Ltd. **Device Protection is optional and not required for purchase of wireless services or devices. Coverage may provide a duplicate of other sources of coverage.** For complete details of insurance coverages, eligibility, conditions and exclusions, please refer to the insurance policy. You can find a specimen copy of your insurance policy at [rogers.com/servicerequest](https://rogers.com/servicerequest) in the Resources section. **1.** Device Protection applies only to the device IMEI enrolled at time of failures. Applicable fees are determined by device IMEI enrolled. Device Protection plans are month-to-month contracts that continue until cancelled by you or Rogers. Repair options available only if device is repairable and depends on your location, device and type of damage. Certain failures not protected, including: indirect damages; misuse or intentional acts; pre-existing failures; cosmetic damages that don't affect function; damage caused by viruses or unauthorized programming. **2.** The non-refundable deductible depends on your device type and damage type and will be collected from you prior to fulfilling your approved claim. A claim conversion fee is the difference between the repair deductible paid and the repair deductible owed and will be charged in instances where the device has additional damage beyond screen damage. Device tier is determined by the non-subsidized, non-discounted manufacturer's suggested retail price of the device at the time of enrollment. A complete list of device tiers and deductibles available at [rogers.com/servicerequest](https://rogers.com/servicerequest). File a claim online at [rogers.com/servicerequest](https://rogers.com/servicerequest) or call 1-855-877-3887. **3.** We will cover the cost to replace the protected device up to a maximum of \$3,000, inclusive of protected accessories, per claim depending on the tier of your protected device. If you receive a replacement device due to a damage or warranty claim and if we do not receive your original device within 30 days, or if you return your original device with a locking feature enabled, you will be charged a non-returned equipment fee or locked device fee (as applicable) up to \$800.00 depending on the device tier. If we provide replacement equipment to you as a result of the loss or theft of your protected device and you later recover the protected device, you must return it to us as directed in your insurance policy. Call 1-855-877-3887 to request a prepaid return mailer. **4.** We'll provide one fulfilled claim for loss or theft during any twelve-month period and unlimited accidental damage from handling claims. © 2023